

# after sales service and maintenance

## guarantee

Commissioning is included in the cost of the Clos-o-Mat unit. Our engineers commission each Clos-o-Mat unit 10-14 days from installation date.

The commission checks that the unit is installed correctly, ensures the user is familiar with how it works and makes any adjustments in temperatures or pressures to suit the client.

The guarantee period of 12 months commences from date of commission.

## comprehensive service contract

As manufacturers we recommend that the unit is regularly serviced. This will undoubtedly extend the unit's lifespan.

Our comprehensive Service Contract comprises:

- One annual service visit
- Unlimited responses to any faults which may occur

We offer Service Contracts to cover 1-5 years.

The failsafe system and douche arm operation should be checked at regular intervals for Health & Safety reasons. We recommend that trained Clos-o-Mat engineers only carry out these checks.

