

# closomat®



The Ultimate in  
**WASH & DRY TOILETS**  
for **INDEPENDENT LIVING**

design • manufacture • supply • install • service • recycle

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# OPEN A NEW CHAPTER IN YOUR LIFE

- UK Research and Development
- UK Manufacturing
- Home Demonstrations and Surveys
- Installation and Commissioning
- Servicing and Maintenance





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# WE CARE ABOUT YOUR INTIMATE CARE

On a business trip to Switzerland in 1959, Manchester-based builder Robert Willan came across a 'fancy throne'. He was fascinated by the concept of personal hygiene it delivered, to the extent he returned to Switzerland specifically to meet the inventor, Hans Maurer. The rest, as they say, is history.

In 1962 Robert Willan founded Closomat in the UK becoming a wash & dry toilet pioneer. Closomat has grown to become the brand leader in an entirely new experience of freshness and cleanliness – the aspirational standard in intimate care and hygiene.

The Closomat principle has since spread worldwide. Closomat remains the biggest-selling wash & dry toilet in Britain, delivering unrivalled quality, consistency and performance through efficient flushing, unequalled washing functions and effective drying technology.

The Closomat company is still owned by the Willan family, and is based in the UK.

Our Manchester head office and customer support centre is the hub for a network that includes the only purpose-built wash & dry toilet production and assembly facilities in Britain, and a nationwide network of in-house sales and service teams.

We have a vision to enable everyone to deal with their intimate toileting needs with as much style, independence, dignity and control as possible, at home and away, however big or small the space.

It is our mission to deliver that vision with the highest level of professional yet personal service for the whole life of our relationship with you, from initial advice, consultation, through installation, to future service & maintenance.

Closomat: the ultimate in intimate cleanliness.



A stylized, handwritten signature in black ink, appearing to read 'B Hoare'.

Brian Hoare  
Managing Director

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# CLOSOMAT HYGIENE SYSTEM DOES IT ALL

Wash & dry toilet hygiene at the highest level. Closomat not only invented it, but has also continuously perfected it. The result is the Closomat Hygiene System. At the heart of the innovation is the self-cleaning stainless steel shower nozzle. With a showering flow rate of up to eight litres per minute, followed by warm air drying, it ensures cleanliness and well-being.

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## **Maximum quality**

Advanced engineering, high-quality materials, careful craftsmanship and a design of timeless beauty – these create the framework for the Closomat experience. Behind it stands British craftsmanship and Swiss engineering for a better quality of life – every day.

## **Unique comfort**

You sit comfortably and upright on the Closomat. When you're ready, trigger the flush: the wash & dry toilet cleans you thoroughly and comfortably with warm water and dries your skin gently with warm air.

## **Best shower feeling**

The powerful pump system and smooth spray of the Closomat are designed to ensure your intimate areas are effectively cleaned to a consistently high standard, without cross contamination of body waste.

## **Perfect hygiene**

The self-cleaning Closomat nozzle system is unique and guarantees the highest standard of cleanliness.

## **Easiest operation**

Closomat wash & dry toilets are easy and intuitive to use. They provide hands-free cleaning. Stay seated and trigger the process.

## **A real experience**

The Closomat experience is pure pleasure. It will surprise and refresh you. It stimulates blood flow and cleans you perfectly and hygienically. It can stimulate bladder and bowel movement. Anyone who has experienced the feeling will not want to do without it.

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# CLOSOMAT PALMA VITA

## THE CLOSOMAT EXPERIENCE AS STANDARD

The Closomat Palma Vita. Definitive, classic, floor-standing system, popular with our customers for being uncomplicated! It is easy to use and has been tried and tested for many years. The timeless design enjoys pure, sleek lines.

Closomat Palma Vita can also be adapted for people with restricted mobility by adding the appropriate accessories, at initial installation and later, as needs change.

Everyone is different, with different needs. Closomat wash & dry toilets are the only ones of their kind that can be personalised to individual requirements. They can be adapted at initial installation and later, as needs change. Over 150,000 permutations exist.

It is the only toilet of its kind, specifically developed for elderly and disabled people, that is designed to properly support the user AND position them correctly for effective washing and drying.

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- Closomat's unique <sup>one</sup>touch system allows the user to benefit from the toilet's automatic functions by just pressing and releasing the elbow pad
  - Easy to use regardless of manual capability/dexterity
  - Removes hand:body contact and risk of faecal contamination
  - Enables the user to toilet with little or no help
  - Can be used by all members of the household
  - Safe working load: 190kg/30st

Bariatric Palma Vita (with Big John seat)  
Safe working load: 362kg/57st.

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# CLOSOMAT LIMA VITA

## THE CLOSOMAT EXPERIENCE IS WITH ELEGANCE

The Closomat shower experience in the form of a complete wall-hung unit. Where timeless design and sophisticated engineering meet. The integral Closomat Hygiene System cleans beautifully and thoroughly, creating a sense of well-being. This tried and tested wash & dry toilet is simple and easy to use. The elbow buttons trigger WC flushing and the shower with hot air drying afterwards. No distractions. Everything is functional, reliable and designed for a gentle cleaning effect.

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- Wall-hung version of the Palma Vita
  - Enables unit to be fixed at exact height required by the user
  - Ergonomically designed to properly support the user
  - Ideally suited for underfloor heating
  - Facilitates bathroom/wetroom floor cleaning
  - Can be used as a conventional WC
  - Safe working load: 190kg/30st
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# CLOSOMAT

## MODELS SUMMARY

The distinctive Original Closomat Hygiene System is part of the basic equipment of all Closomat wash & dry toilets: with vertical shower spray, temperature-controlled shower water, automatic flushing and warm air drying.



Closomat  
**Palma Vita**



Closomat  
**Lima Vita**

	Closomat <b>Palma Vita</b>	Closomat <b>Lima Vita</b>
Installation type	Back-to-wall surface-mounted complete wash & dry toilet	Wall-hung surface-mounted complete wash & dry toilet
Original Closomat Hygiene system	●	●
Quick-fit seat fittings	●	●
Automatic flushing when shower is activated	●	●
Self-cleaning shower nozzle	●	●
Vertical shower spray	●	●
Temperature-controlled shower water	● Approx. 15 seconds	● Approx. 15 seconds
Lady-shower	○ 2-spray nozzle	○ 2-spray nozzle
Shower output	● Up to 8 l/min	● Up to 8 l/min
Warm air drying	●	●
Remote control	○	○
Overall dimensions (height x width x depth)	869mm x 451mm x 730mm	804mm x 451mm x 730mm
Safe working load	190kg/30st	190kg/30st

● Standard equipment ○ Retro-fitting possible





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# WASH AND DRY

## THE HEART OF THE CLOSOMAT EXPERIENCE

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The heart of our toilets is the washing and drying experience: the most effective available in the UK.

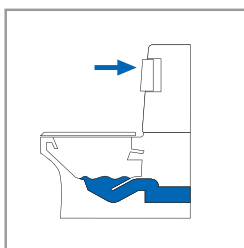
We promise a powerful, effective jet of warm water that allows for maximum suitability across a wide range of end-user requirements.

Uniquely our range of douche arms provide a vertical jet of water ensuring it is directed exactly where *you* need it.

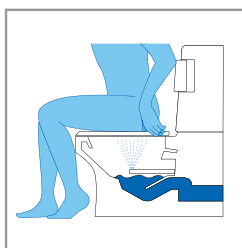
Precisely machined from strong and rust-proof stainless steel, the spray arm is self-cleaning, and smoothly retracts into the porcelain pan when not in use.

The warm water washing is followed by thorough warm air drying - so you are left with the ultimate feeling of cleanliness and freshness.

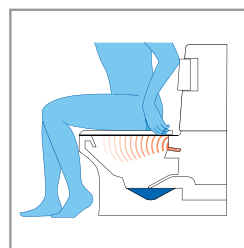
Flushing



Washing



Drying





Most effective wash available in a wash & dry toilet

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# SEATING

## THE CLOSOMAT EXPERIENCE WITH OPTIMUM COMFORT

### **Are you sitting comfortably?**

Sitting in the right position, and comfortably, encourages easier bladder and bowel movement. All our options are supplied as soft seats to enhance the toilet experience. All are supplied in a dark blue colour to aid users with visual impairments.

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#### **Junior seat:**

A smaller centre aperture ensures the child is properly supported over the pan without risk of buttocks slipping through the opening.

#### **Adult seat:**

A standard sized seat with 'soft feel' to optimise comfort.

#### **Adult Open Fronted seat:**

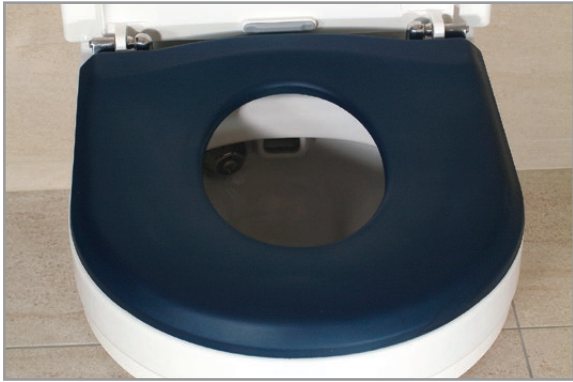
The open front improves hygiene. It reduces surface area for potential urinary 'splashback'. It enables a male to accommodate his anatomy more comfortably. It facilitates effective wiping (if chosen over douching) for a female.

#### **Bariatric 'Big John' seat:**

With its wider sitting area, this seat gives appropriate, comfortable buttock support for the larger user.

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**Junior seat**



**Adult seat**



**Adult Open Fronted seat**



**Bariatric Big John seat**

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# OPERATING MECHANISMS

## EVERYONE IS DIFFERENT WITH DIFFERENT NEEDS

**Closomat wash & dry toilets are personalised to individual requirements**

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### **Touch Sensitive Hand/Foot Switch:**

This device is for those users who are unable to use the standard elbow pads. Air operated, no electricity is required to operate it, only very light pressure.

### **Proxy Switch:**

Making use of "passive technology" the Closomat Proxy Switch allows users with little or no grip to activate the unit, simply by passing their hand/body-part in front of the sensor.

### **Plinth:**

Plinths are used to raise the whole unit. For use with a shower chair or to aid direct wheelchair transfer.

Plinths come in heights of 25mm, 50mm, 75mm and 100mm.

### **Infrared Remote Control:**

This simplistic 'one button' style Infrared Control provides a versatile option lending itself particularly well when used by carers.

### **Infill Panel:**

The Infill Panel has been designed to aid installations where pipe-work inhibits the Palma Vita from being located against the wall.

The Infill Panel is available in thickness sizes 25mm, 50mm & 75mm. The infill panel is 100mm taller than the Palma Vita. It must be cut from the bottom to suit finished toilet height.

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**Touch Sensitive Hand/Foot Switch**



**Infrared Remote Control**



**Proxy Switch**



**Plinth**



**Infill Panel**



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# THE VITA SUPPORT RANGE

## TAILORED TO MEET YOUR NEEDS

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### **Integrated Fold-down Support Arms:**

Integrated Fold-down Support Arms. Robust and secure support arms designed and manufactured specifically for the Closomat. This convenient support system not only folds out of the way to aid side transfer from a wheelchair, it also has a number of additions that can further aid the user's stability. A lap strap is also available. Integrated Fold-down Support Arms are ideal for installations where wall construction is poor.

### **Soft Arm Sleeves:**

Easy to fit, the Soft Arm Sleeves provide a comfortable, hygienic and stylish dimension to the Integrated Fold-down Support Arms.

### **Lateral Body Supports:**

These easily adjustable and comfortable additions help to provide extra support and stability to the user, in conjunction with the Integrated Fold-down Support Arms.

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**Integrated Fold-down Arms**



**Soft Arm Sleeves**



**Lateral Body Supports**

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# DEDICATED CUSTOMER SUPPORT SERVICE & MAINTENANCE

Every Closomat is thoroughly tested by our factory in Manchester prior to dispatch and is ready to be used by the client as soon as it has been installed and switched on. As part of our commitment to delivering the ultimate in intimate care, we prefer to "commission" every unit.

## **For the client**

- Our experienced engineer will demonstrate the Closomat to the client and advise them how to get the best out of its use.
- Our engineer will change settings on the Closomat to the client's preference if required.
- Our engineer will explain to the client Closomat's commitment to ongoing support and how to access this.
- It introduces our local engineer who will support the client with their Closomat going forward.

## **For the specifier**

- Our engineer will ensure that the Closomat meets their specification, they will advise you if it differs.
- Our engineer will inspect the installation and, if the Closomat has been installed correctly, issue a commission certificate, which will form part of the O&M manual.
- Our engineer will highlight any potential problems with the installation. In the worst case scenario they will make it safe.

## **For the installer**

- The commission certificate is recognition of a job well done and we will pick up any issues with the product going forward.
- We will highlight any areas you need to address.

Installation can be carried out by ourselves, or a competent person. We commission every unit (included in the purchase price). We spend time with you, explaining how the equipment works.

Uniquely we have our own, nationwide team of maintenance engineers to give you the confidence and peace of mind of a full service back-up.

Service contracts are available for 1-5 years, and can be paid annually or monthly.

Dedicated customer support line: 0800 374 076.

Office hours are Monday-Friday 9.00am-5.00pm; after hours an answerphone service operates, which is checked regularly and messages actioned as quickly as possible.





# 0800 374 076

Dedicated customer support line

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# SUPPORTING YOU ON LIFE'S JOURNEY

## **Palma Life™**

Closomat Palma Life™ is a new concept in service & maintenance with independent living aids. It combines, in a one-off payment, supply and commissioning of a Closomat Palma Vita wash & dry toilet, plus a total 10 years' service & maintenance cover.

It means that, having purchased your Closomat, you can relax, knowing any problems are covered for the next decade. No additional call-out fees. Support should/when you need it. So you have complete peace of mind.

# PALMA LIFE™

A Closomat toilet with 10 years' fully comprehensive, hassle-free maintenance cover for one simple price.

Palma Life™ has been developed as a result of feedback from the healthcare marketplace. Closomat understands the pressures faced by Local Authorities and Housing Associations when it comes to funding and as such we have created this product to help ease the burden.

Put simply, when a Palma Life™ is purchased your client is receiving a top quality product with a decade of peace of mind \*.

**Palma Vita with 10 years' service & maintenance cover = £4495** (excluding VAT)



\*For more information and a personalised quotation, please contact one of our Product Specialists at:  
[www.closomat.co.uk](http://www.closomat.co.uk)



# www.closomat.co.uk

 UK design and development

 UK manufacturing

 UK customer support

We reserve the right to make modifications as a result of ongoing adjustments and further development. This factor, and the variety of equipment options available, may result in descriptions not corresponding to the current equipment version in all details.

CLOSOMAT® has been the protected trademark of the world's first wash & dry (shower) toilet since 1957.



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