

USER MANUAL

Table of contents

For your safety	5
Who is this product suitable for? How is this product used?	
What should you avoid?	
Misuse	
General safety notes	-
Explanation of warning notes	
Overview of symbols on the product	1
Getting to know your device	8
About Geberit AquaClean devices	3
Functional overview	8
The device at a glance	ç
On weather a second	
Operating concept	11
About the operating concept	11
Front side of the remote control	11
Rear side of the remote control	12
Lateral control panel	12
Geberit AquaClean app	13
Switching on the device	14
Switching off the device	15
How to use the device	16
Getting started	16
Duration of the shower procedure	16
Using the anal shower	17
Using the Lady shower	17
Use the dryer	18
Setting the spray intensity	18
Setting the spray arm position	19
Switching the oscillating motion of the anal shower on and off	19
Releasing the flush	19
Saving user profiles	20
What happens after I use it?	20
	20
How to program the device	21
Overview of the programming options	21
Changing basic settings	21
Creating a user profile	24
Cleaning and descaling the device	26
Cleaning coated WC ceramic appliances	26
Caring for and cleaning smooth surfaces	26
Automatic water replacement	26
General cleaning recommendations	26
Targeted disinfection	27
Suitable cleaning agents and cleaning equipment	27
Care and maintenance main menu	29
Descaling the device	32
Booking the device	02

Activating barrier-free mode	34
Cleaning the WC seat ring	34
Cleaning the dryer arm and spray nozzle	35
Replacing the ceramic honeycomb filter	37
Cleaning the flushing area of the WC ceramic appliance	38
Troubleshooting	39
Status LED on the lateral control panel	39
Device descaling message	40
The shower toilet is without function	41
Other functional errors	42
The remote control is without function	43
Replacing the remote control battery	44
Re-assign remote control	45
Sustainability	46
Geberit Group and sustainability	46
Ecodesign – ecobalance	46
Tips for reducing the ecological footprint	46
Disposal	47
Disposal of old electrical and electronic equipment	47
End user warranty	48
Register your device	49
Technical data and conformity	50
Simplified EU Declaration of Conformity	50

For your safety

Who is this product suitable for?

As a functioning toilet, the Geberit AquaClean shower toilet is suitable for all age groups. However, children must not carry out cleaning or maintenance work without supervision.

How is this product used?

The product is suitable for the following application purposes and areas of use:

- as a shower toilet:
 - -for cleaning the anal area
 - -for cleaning the outer vaginal area
 - -for odour extraction
- for installation in heated indoor areas
- · for connection to the drinking water system
- for operation with water from reverse osmosis systems

What should you avoid?

The product must be used as intended. Do not:

- leave the WC seat ring during the shower procedure
- · place loads or objects on the WC lid
- immerse the remote control in liquid
- · operate without plug for Geberit AquaClean descaling agent

Misuse

Geberit accepts no liability for the consequences arising from misuse.

General safety notes

The following safety notes apply for the entire duration of the product's life cycle:

- Read the user manual before the first use to familiarise yourself with the use of the product.
- Store the user manual for future reference.
- Do not use the device if it is damaged. If possible, isolate the device from the supply system and contact Geberit customer service.
- Do not open the device. It does not contain any components for the user to service or repair.
- Do not perform any changes or additional installations. Modifying the device runs the risk of fatal danger.
- Repairs may only be carried out by authorised skilled persons using original spare parts.
- · Only original accessories may be used.
- Operation and maintenance work may only be performed by the operator or user as described in this user manual.
- Always use the current version of the installation manual for installing the device if the Geberit AquaClean has been removed (e.g. if you move house).
- The Geberit AquaClean must only be connected to a mains voltage conforming to the specification plate.
- Observe the manufacturer information at all times regarding the use of cleaning and descaling agents.
- This document contains warning notes at various points.
 Warning notes are usage and situation-specific safety notes.
 They provide warnings on specific hazards.
- These instructions correspond to the state of the device technology at the time of printing. Geberit reserves the right to make changes in terms of further development.

A current version of this and other documents is available online: www.geberit.com.

Explanation of warning notes

Warning notes are placed at the location at which the hazard may occur.

Warning notes are structured as follows:



WARNING

Nature and source of the hazard

Possible consequences if the hazard is ignored.

► Measures to prevent the hazard.

The following signal words are used to indicate residual hazards in warning notes and important information.

Symbol	Signal word and meaning
<u> </u>	DANGER The signal word denotes a hazard with a high degree of risk which, if not avoided, will result in death or serious injury.
	ATTENTION The signal word denotes a hazard, which, if not avoided, may result in material damage.
0	Symbol only. Refers to important information.

Overview of symbols on the product

Symbol	Meaning
	Read the safety notes and operating instructions/ operation manual before commissioning the product.
4	Danger of fatal electric shock

Getting to know your device

About Geberit AquaClean devices

The Geberit AquaClean device is a WC with integrated shower function. The device fulfils all the functions of a conventional toilet. Additional functions are subject to the design of your product.

Functional overview

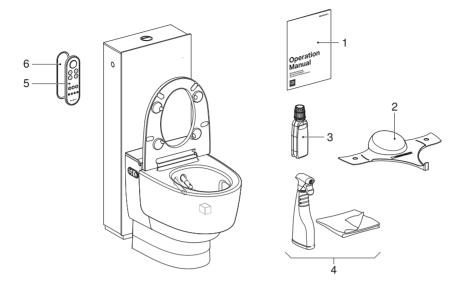
Hygiene functions:

- · TurboFlush flush technology
- odour extraction in the WC ceramic appliance
- · WhirlSpray shower technology with individual spray arm position
- · spray arm with oscillating motion
- extendible Lady shower nozzle integrated into the spray nozzle with individual spray arm position
- · automatic shower arm cleaning before and after each shower procedure
- · dryer functionality via dryer arm
- · descaling programme

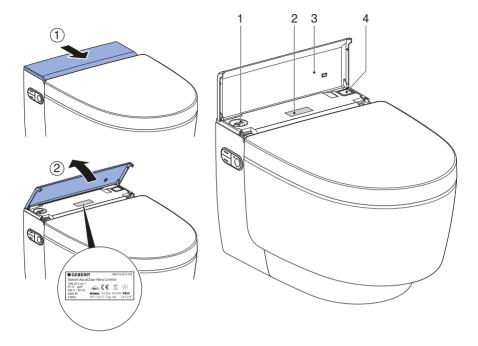
Comfort functions:

- · spray intensity can be selected
- WC seat ring and WC lid with SoftClosing
- remote control with LCD display
- · all functions can be operated via remote control
- · 4 individual user profiles can be stored
- · shower toilet functions can be operated via a lateral ergonomic control panel
- · automatic flush function

The device at a glance



- 1 Flush button
- 2 Frame
- WC seat ring, fixed, with user recognition and QuickRelease function
- 4 Lateral control panel with status LED
- 5 Dryer arm with dryer nozzle
- 6 Spray arm with spray nozzle and Lady shower nozzle
- 7 Ceramic honeycomb filter (art. no. 242.999.00.1)
- 8 Cover
- 9 Remote control with magnetic wall-mounted holder
- 10 Spray shield
- 11 Geberit AquaClean cleaning set (art. no. 242.547.00.1)
- 12 Geberit AquaClean descaling agent (art. no. 147.040.00.1)



- 1 Filling opening with plug for Geberit AquaClean descaling agent
- 2 Specification plate with serial number
- 3 Design cover with magnet
- 4 Power switch

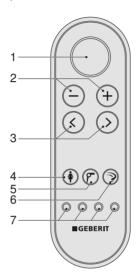
Operating concept

About the operating concept

The shower toilet can be operated via remote control, the lateral control panel on the shower toilet and the Geberit AquaClean app.

Front side of the remote control

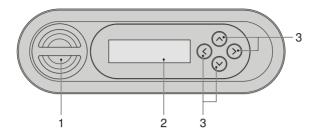
All functions for daily use can be operated from the front side of the remote control.



- 1 <Shower> button
- 2 <->/<+> buttons
- 3 <left>/<right> arrow keys
- 4 <Lady shower> button
- 5 < Dryer> button
- 6 <Toilet flush> button
- 7 <User profile> buttons

Rear side of the remote control

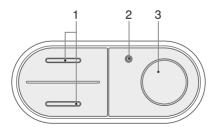
You can access system settings and additional functions from the rear side of the remote control



- 1 Battery compartment
- 2 LCD display
- 3 <up>/<down>, <left>/<right> arrow keys
- The remote control has a battery life of several years. The battery can be replaced if the remote control fails.
- Should the remote control fail to function, you can use the lateral control panel instead.

Lateral control panel

The shower toilet functions of the device can be operated from the lateral control panel on the shower toilet.



- 1 <up>/<down> buttons: decrease or increase the spray intensity
- 2 Status LED
- 3 <Shower> button: start or stop the anal shower or the Lady shower
- The buttons of the control panel are designed ergonomically. Each button has an individual, tangible surface form.

Geberit AquaClean app

The following shower toilet functions can be executed via the Geberit AquaClean app:

- · remotely controlling the Geberit AquaClean shower toilet
- · displaying and adjusting the settings

The Geberit AquaClean app offers the following additional benefits:

- · saving your personal settings on your smartphone
- · support for care and maintenance of the device
- · easy registration of your Geberit AquaClean shower toilet
- · function films
- · service and contact information

The Geberit AquaClean app is available free of charge for Android and iOS smartphones in the respective app stores.

Android:



iOS:





The range of functions available in the Geberit AquaClean app may vary from country to country.

Switching on the device



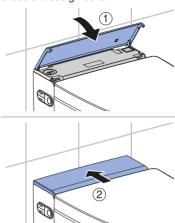
A minimum of 30 seconds must be allowed between the switch-on procedure and the switch-off procedure in order for the electronics to be able to discharge completely.

1 Open the design cover.





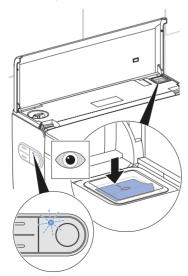
3 Close the design cover.



Result

✓ The device initialises again after switching on.

2 Press the power switch.



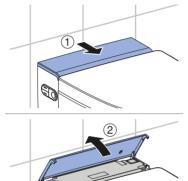
Switching off the device



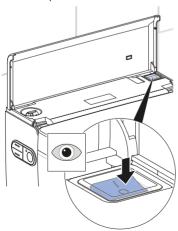
A minimum of 30 seconds must be allowed between the switch-on procedure and the switch-off procedure in order for the electronics to be able to discharge completely.

1 Close the WC lid.

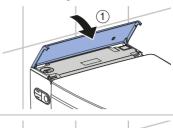
2 Open the design cover.



3 Press the power switch.



4 Close the design cover.





How to use the device

Getting started



If a user is detected, the basic settings are activated automatically.

→ See "Changing basic settings", page 21.

However, during the shower procedure, you can make adjustments to suit your personal needs.

The device is fitted with a user recognition unit that detects when the WC seat ring is under

When you sit down on the WC seat ring,

- · the water heating starts.
- the device enables the spray functionality,
- · the odour extraction unit starts.

When you get up from the WC seat ring,

- · the spray functionality deactivates,
- · the dryer functionality deactivates,
- · the flush actuates automatically.

Duration of the shower procedure

The spray time is more than 30 seconds. It depends largely on the spray intensity and the defined shower water temperature.



After a complete shower cycle, the device will require around 2 minutes to re-heat the water in the storage water heater. During this time, hot water will only be available from the rear spray nozzle.

Using the anal shower



User recognition is deactivated while barrier-free mode is activated. → See "Activating barrier-free mode", page 34. The flush can be actuated at any time – even if no one is sitting down on the WC seat ring.

Prerequisite

- You are sitting down on the WC seat ring.
- 1 Press the <Shower> button on the remote control.





Or: press the <Shower> button on the lateral control panel.





Result

✓ The shower procedure starts with the oscillating motion.



You can stop the shower procedure early by pressing the <Shower> button once again.

Using the Lady shower



The woman's intimate area is a very sensitive zone and requires special and prudent care. The Lady shower must be set to your ergonomic conditions to achieve an optimal cleaning result. The position of the spray nozzle and the spray intensity must be selected so that the shower spray cannot penetrate the vagina.

Prerequisite

- You are sitting down on the WC seat ring.
- **1** Press the <Lady shower> button on the remote control.



Or: press the <Shower> button on the lateral control panel for 2 seconds.





Result

✓ The Lady shower switches on and the shower procedure starts.



You can stop the shower procedure early by pressing the <Lady shower> button once again.

Use the dryer

Prerequisite

You have ended the shower procedure.



Press the <Dryer> button on the remote control.





Result

✓ The drying procedure starts.

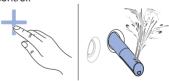


You can stop the drying procedure early by pressing the <Dryer> button once again.

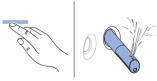
Setting the spray intensity

Prerequisite

- The shower procedure is running.
- The spray arm position can be set in 5 levels.
- 1 Press the <+> button on the remote control.



Press the <-> button on the remote control.



3 Or: press the <top> or <bottom> button on the lateral control panel.





Result

✓ This adapts the shower spray.

Setting the spray arm position

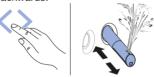
Prerequisite

- The shower procedure is running.
- The spray arm position can be set in 5 levels.



Touch the <left> or <right> sensor button.

✓ The spray arm moves forwards or backwards.



Result

✓ The spray arm is optimally positioned.

Switching the oscillating motion of the anal shower on and off



The oscillating motion of the spray arm increases the cleaning effect.

Prerequisite

The shower procedure is running.



Press the [left] and [right] arrow keys at the same time to switch the oscillating motion off and on during the shower procedure.





Releasing the flush

1 Press the [toilet flush] button on the remote control.





Or: press the <flush button> on the frame.





Result

✓ The flush actuates.

Saving user profiles

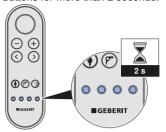
4 different user profiles can be stored via the user profile buttons on the remote control.



User profiles allow you to access your personal settings directly. Select your user profile as soon as you sit down.



Press one of the 4 user profile buttons for more than 2 seconds.



Result

✓ The current settings are saved to this button.



The following functions can only be configured from the rear side of the remote control:

- · shower water temperature
- · warm air temperature
- → See "Creating a user profile", page 24.

What happens after I use it?

After use, the device automatically prepares for the next use:

- The spray nozzle and Lady shower nozzle are rinsed thoroughly.
- The device is set to economy mode.

How to program the device

Overview of the programming options

The system settings can be configured from the rear side of the remote control. The following main menus are available:

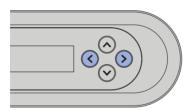
- [Basic settings]
- · [Profile settings]
- [Care and maintenance]



- Press any button on the rear side of the remote control to activate the display. The display is automatically deactivated after 30 seconds to save battery life.
- Pressing the <up> arrow key for more than 2 seconds returns the display to the [Basic settings] menu.

Changing basic settings

1 Launch the [Basic settings] main menu using the <left>/<right> arrow keys on the rear side of the remote control.





2 Use the <up>/<down> arrow keys to access the next menu item.





To save the modified settings, the menu must be run through in its entirety until the main menu appears once again on the display.

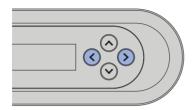
Shown on display		Note
< <	Select language <u>English</u>	Select the language of the display
<	Nater hardness hard	Adaptable hardness value: hard/medium/soft → See "Device descaling message", page 40.

Shown on display	Note
System flush < off on >	[on] = The system flush starts as soon as a user is detected on the WC. [off] = The system flush starts before the shower procedure as soon as the <shower>button is pushed. If the system flush is switched off, then the flush time before the end of the shower procedure is approx. 15 seconds.</shower>
Odour extraction on	[on] = The odour extraction unit starts as soon as a user is detected on the WC. [off] = The odour extraction unit is deactivated.
Run-on of odour extr. < off on >	[on] = The odour extraction unit continues running for 2 minutes afterwards.[off] = The odour extraction unit does not continue running afterwards.
Oscillating spray on	[on] = The oscillating motion of the spray arm is activated.[off] = The oscillating motion of the spray arm is deactivated.
Spray intensity	Spray intensity of the anal shower
Spray arm position	Spray arm position of the anal shower
Spray intensity Lady	Spray intensity of the Lady shower
Spray arm pos. Lady	Spray arm position of the Lady shower
Shower water heating	Temperature regulation of the shower water

Shown on display	Note
Dryer < off on >	[on] = The dryer functionality starts automatically after the spray functionality. [off] = The dryer functionality is deactivated.
Dryer heating >	Temperature regulation of the dryer
Autom. flush actuation < off on >	[off] = Automatic flush actuation is deactivated. [on] = The flush actuates automatically once the user has left the user recognition range. [Preflush] = The flush actuates after starting the shower and after leaving the user recognition range.

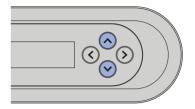
Creating a user profile

1 Launch the [Profile settings] main menu using the <left>/<right> arrow keys on the rear side of the remote control.





Use the <up>/<down> arrow keys to select the settings which you would like to change.



To save the modified settings, the menu must be run through in its entirety until the main menu appears once again on the display.

Shown on display	Note
User profile selection 1 2 3 4 >	Corresponds to the user profile buttons on the front side of the remote control
System flush < off on >	[on] = The system flush starts as soon as a user is detected on the WC. [off] = The system flush starts before the shower procedure as soon as the <shower> button is pushed. If the system flush is switched off, then the flush time before the end of the shower procedure is approx. 15 seconds.</shower>
Odour extraction off on >	[on] = The odour extraction unit starts as soon as a user is detected on the WC. [off] = The odour extraction unit is deactivated.
Oscillating spray off on >	[on] = The oscillating motion of the spray arm is activated. [off] = The oscillating motion of the spray arm is deactivated.
Spray intensity	Spray intensity of the anal shower

Shown on display	Note
Spray arm position	Spray arm position of the anal shower
Spray intensity Lady	Spray intensity of the Lady shower
Spray arm pos. Lady	Spray arm position of the Lady shower
Shower water heating off	Temperature regulation of the shower water
	[on] = The dryer functionality starts automatically after the spray functionality. [off] = The dryer functionality is deactivated.
Dryer heating	Temperature regulation of the dryer

Cleaning and descaling the device

Cleaning coated WC ceramic appliances

The WC ceramic appliance has a special coating. This coating draws water drops together to form spheres which drip away very effectively. Residue such as limescale and dirt is taken up by the water drops and simply flushed away with them. This effect is very environmentally friendly, as no aggressive WC cleaning agents are required.

Caring for and cleaning smooth surfaces

All smooth surfaces can be cleaned hygienically with water and a mild, liquid cleaning agent that is kind to the skin.



Aggressive and scouring cleaning agents can damage the surface. Only use mild, liquid cleaning agents that are kind to the skin. The Geberit AquaClean cleaning set (art. no. 242.547.00.1) includes a ready-made cleaning agent that is optimal for cleaning all Geberit AquaClean surfaces.

Automatic water replacement

If the shower toilet has not been used for more than 2 months, the device is rinsed with fresh water after it is switched on. This ensures optimum shower water quality before usage.

General cleaning recommendations

Cleaning interval	Cleaning activity	
Daily	► Remove water drops with a soft, lint-free cloth to avoid limescale stains.	
Weekly	 Clean all surfaces and corners thoroughly. Test spray nozzle and clean if required. → See "Cleaning the dryer arm and spray nozzle", page 35. Rinse the spray nozzle under running water to remove foreign substances. 	
Monthly	► Clean the WC ceramic appliance with Geberit AquaClean cleaning agent. → See "Cleaning the flushing area of the WC ceramic appliance", page 38.	

Targeted disinfection

Disinfection is only recommended if there is a definite risk of infection as a result of germs.

ATTENTION

Surface damage caused by aggressive disinfectants

- ▶ Only use alcohol-based disinfectants that are also suitable for hand and skin disinfection.
- ▶ Observe the safety notes from the manufacturer when handling hazardous substances.

Type of disinfection	Disinfection procedure
Wet wipe disinfection For use on smooth surfaces that can be rubbed	 Moisten all surfaces with disinfectant. Allow the disinfectant to take effect according to the manufacturer information. Then rub the surfaces with single-use towels.
Spray disinfection Only for use on surfaces that are not easily accessible and cannot be rubbed	 Spray the difficult-to-reach surface with disinfectant until wet. Allow the disinfectant to take effect according to the manufacturer information.

Suitable cleaning agents and cleaning equipment

ATTENTION

Damage to the device from aggressive descaling agents

▶ Only use Geberit AquaClean descaling agent in the device.

ATTENTION

Surface damage caused by aggressive and scouring cleaning agents

▶ Use Geberit AquaClean cleaning agents.

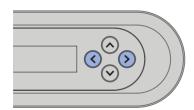
The Geberit AquaClean cleaning set includes a ready-made cleaning agent that is optimal for cleaning all Geberit AquaClean surfaces.

Symbol	Characteristics of suitable cleaning agents	
	Skin-friendly	
	Cleaning agents are permitted to have a low acid content, e.g. heavily diluted citric acid	
	Low-foaming	
	Liquid	
2+5	Water-dilutable	
Symbol	Suitable cleaning equipment	
	Soft, fine-pored sponges	
	Lint-free, soft cloths which are free of dust	
	Toilet brush	

Care and maintenance main menu

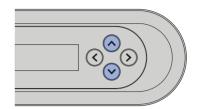


- Press any button on the rear side of the remote control to activate the display. The display is automatically deactivated after 30 seconds to save battery life.
- Pressing the <up> arrow key for more than 2 seconds returns the display to the [Basic settings] menu.
- 1 Launch the [Care and maintenance] main menu using the <left>/<right> arrow keys on the rear side of the remote control.

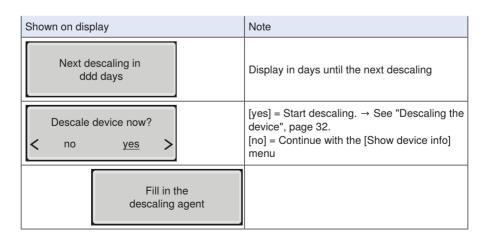


< Care and maintenance >

2 Use the up/down arrow keys to access the next menu item.



To save the modified settings, the menu must be run through in its entirety until the main menu appears once again on the display.



Shown on display	Note
Start descaling? < no <u>yes</u> >	The descaling procedure should not be cancelled after adding the descaling agent because it would otherwise be flushed away unused. The display shows [Device is flushing].
Descaling time remaining mm minutes	Status message regarding the automatic descaling procedure
Filter replaced? < no yes >	Confirmation of the filter replacement. → See "Replacing the ceramic honeycomb filter", page 37. [yes] = Filter replaced [no] = Continue with the [Show device info] menu
Show device info	[yes] = Display of the device information [no] = Continue with the [Error message] menu
Model AquaClean Mera Classic	Type/equipment version
Article number 146.xxx.xxx.	Geberit article number
Serial number GBxxxxxxxxxx	Device serial number (required in case of service)
Commissioning date dd.mm.yyyy	Date the device was first switched on
Error message xxxxx	An error code is only displayed in the event of an error. → See Status LED on the lateral control panel.
Demonstration mode < off on >	[on] = Switch on demonstration mode [off] = Cancel

Shown on display	Note
Activate mode?	Safety query for activating demonstration mode
Barrier-free mode on	[on] = Switch on barrier-free mode [off] = Cancel
Activate mode?	Safety query for activating barrier-free mode

Descaling the device

Information on descaling:

- You will need to descale the device at least once a year, or more often depending on the number of shower cycles.
- During the descaling procedure, you can continue to use the device without the shower toilet functions.
- The descaling procedure lasts up to 40 minutes. During this time, the LED lights up orange and you can see the descaling status on the display. Once the orange LED switches off, the spray functionality is once again ready for operation.

ATTENTION

Aggressive descaling agents

Inappropriate descaling agents can damage the device.

 Only use Geberit AquaClean descaling agent for descaling.

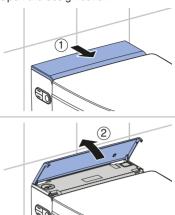


The descaling procedure should not be cancelled after filling the descaling agent because it would otherwise be flushed away unused. The display shows [Device is flushing...].

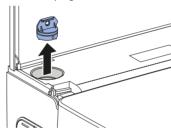
Prerequisite

- The LED on the control panel lights up red or flashes red.
- At the push of a button, the display shows [Descale device now] on the rear side of the remote control.

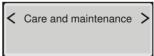
1 Open the design cover.



2 Remove the plug.



3 Launch the [Care and maintenance] main menu using the buttons on the rear side of the remote control.



4 Use the <down> arrow key to select the [Descale device now?] menu

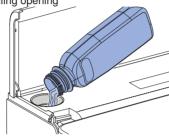
Descale device now?

< no yes >

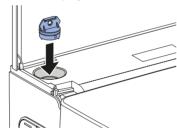
Use the arrow keys to select <yes>.
✓ The display shows

Fill in the descaling agent

Pour a bottle (125 ml) of Geberit AquaClean descaling agent into the filling opening

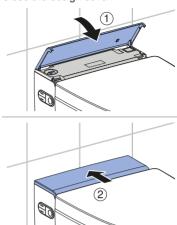


7 Re-insert the plug.

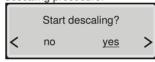


Remove splashes of descaling agent immediately with a damp cloth.

9 Close the design cover.



10 Use the arrow key to start the descaling procedure.



✓ A status message appears on the display which shows the duration of the descaling procedure.

Descaling time remaining mm minutes

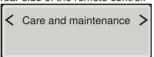
✓ The LED on the control panel lights up orange until the descaling procedure is complete.

Activating barrier-free mode



User recognition is deactivated while barrier-free mode is activated. → See "Activating barrier-free mode", page 34. The flush can be actuated at any time – even if no one is sitting down on the WC seat ring.

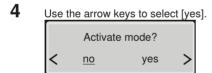
1 Launch the [Care and maintenance] main menu using the buttons on the rear side of the remote control.



2 Use the <down> arrow key to select the [Barrier-free mode] menu item.



3 Use the arrow keys to select [on].



Result

✓ The flush can be actuated at any time by pressing the <Shower> button or by using the wall-mounted control panel.

Cleaning the WC seat ring

The WC seat ring can be removed easily for simple cleaning.



Be careful not to scratch the surface of the WC seat. Always place the components on a soft, nonscratching underlay.

1 Place the WC seat ring in the vertical position.



Slide the release button to the right and lift the WC seat ring out of the right-hand bracket.



3 Slide the WC seat ring out of the left-hand hinge.



- ✓ The WC seat ring is removed and can be cleaned.
- 4 Spray the surfaces with Geberit AquaClean cleaning agent.
- Wipe the surfaces with a soft, lintfree, damp cloth.

- Then dry the surfaces with a soft, lintfree cloth.
- 7 After cleaning is complete, reassemble the device in reverse order of disassembly.

Cleaning the dryer arm and spray nozzle

- A
- For cleaning, use a soft, lint-free cloth.
- Geberit AquaClean cleaning agent is particularly suitable for all surfaces of the device.
- 1 Open the WC lid.
- Place the WC seat ring in the vertical position.
- Press the <up> button and the <Shower> button at the same time.



✓ The spray arm extends fully.

4 Twist the spray arm in any direction and remove it.

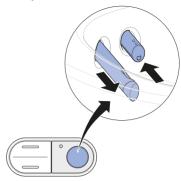


Pull out the spray nozzle for cleaning and descaling.



- Replace the spray nozzle if it can no longer be completely cleaned and descaled.
- Spray the spray arm with Geberit AquaClean cleaning agent. Then rinse the spray arm with water.
- Dry both parts carefully before reassembling and re-fitting the spray arm.

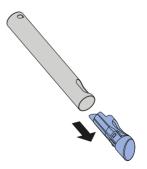
9 Press the <Shower> button to extend the dryer arm.



- ✓ The spray arm retracts and the dryer arm extends.
- Unlock the dryer arm by turning it 90° to the left. Pull the dryer arm out.



Press the unlock button on the rear side of the dryer arm and pull out the dryer nozzle.



- 12 Clean the dryer arm and dryer nozzle. Dry both parts carefully before re-assembling the dryer arm.
- Replace the dryer nozzle if it can no longer be completely cleaned.
- press the <Shower> button on the lateral control panel.



✓ The dryer arm retracts completely.

Result

✓ The cleaning procedure is now complete.

Replacing the ceramic honeycomb filter



CAUTION

Possible health hazard Impurities in the filter could lead to contamination of the breathing air.

► Replace the filter annually.



The ceramic honeycomb filter is located on the bottom right side of the device. It is fastened with a catch spring.

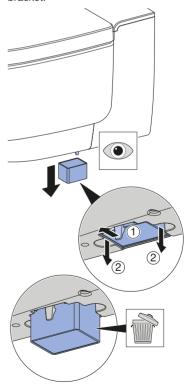
Prerequisite

- The LED on the control panel lights up green.
- At the push of a button, the display shows [Replace filter] on the rear side of the remote control.

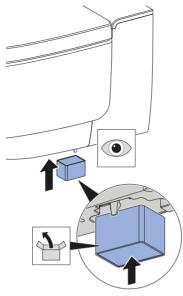


1

Bend the catch spring gently to the side to unfasten the ceramic honeycomb filter. At the same time, remove the used filter from the bracket.



3 Insert the new filter.



- ✓ The catch spring is used to fasten the new filter.
- 4 Launch the [Care and maintenance] main menu using the buttons on the rear side of the remote control.

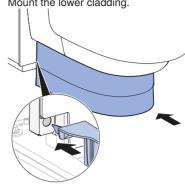


Use the <down> arrow key to select the [Filter replaced?] menu item.



6 Use the arrow keys to select <yes>.

7 Mount the lower cladding.



Result

✓ Odour neutralisation will now function again.

Cleaning the flushing area of the WC ceramic appliance

- Spray the WC ceramic appliance with Geberit AquaClean cleaning agent and allow the cleaning agent a few minutes to take effect.
- Afterwards, rinse the WC ceramic appliance with water.
- Remove stubborn stains with a toilet brush.

Troubleshooting

Status LED on the lateral control panel

The LED on the lateral control panel informs you of the current device status. The current condition of the device is therefore visible.

LED	Description
Does not light up	Heating element is switched off/economy mode is active.
Lights up blue	The heating element is switched on.
Flashes blue	The device initialises after switching on.
Lights up green	The ceramic honeycomb filter must be replaced. → See "Replacing the ceramic honeycomb filter", page 37.
Lights up red	The device must be descaled. → See "Descaling the device", page 32.
Flashes red	A malfunction message is pending. ▶ If [Error message] is displayed on the remote control: Contact customer service. ▶ If [Descale device now?] is displayed on the remote control: → See "Descaling the device", page 32.
Lights up orange	The device is now descaling. It is not possible to use the shower toilet for the duration of the descaling procedure.
Flashes orange	Water replacement is being carried out. → See "Automatic water replacement", page 26.

Device descaling message

During installation, the device was configured for the local water hardness in accordance with the following table. This adaptation prevents unnecessary descaling procedures and helps protect the environment. Nevertheless, regular descaling of the device is required.

Range	°fH	°dH	°eH
soft	≤ 15	≤ 8	≤ 11
medium	15–25	8–14	11–18
hard	> 25	> 14	> 18



The device can continue to be used normally if the prompt on the display to descale the device is rejected with [no]. Descaling should be carried out soon.

Frequency	Message	Fault clearance
At least once a year	The LED on the control	Coloct [voo] on the display
Maximum number of shower cycles depending on the water hardness reached	panel lights up red. • The display shows [Descale device now?].	 Select [yes] on the display and perform a descaling procedure.
		Prerequisite
Double the maximum number of shower cycles depending on the water hardness reached	 The LED on the control panel flashes red. The display shows [Descale device now?]. 	 A shower procedure is no longer possible without descaling.
		Select [yes] on the display and perform a descaling procedure.

The shower toilet is without function

The following table will help you with troubleshooting if the shower toilet is without function.



DANGER

Electric shock

Incorrect maintenance work or troubleshooting can lead to serious injury or death.

- In case of malfunctions, the device must immediately be switched off at the power switch and the customer service must be contacted.
- Only trained electrically skilled persons are permitted to perform electrical installations on the device.
- ▶ Only trained professionals are permitted to perform retrofitting on the device.



The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm and dryer arm must be fully retracted. You start the toilet flush as usual by pressing the buttons on the cistern.

Description of problem	Cause	Fault clearance
The shower toilet and the status LED on the control panel are without function.	Initialisation failed	 Connect the mains plug (if available). Set power switch to "ON" position. Result ✓ The device re-initialises.
The fuse or residual- current device in the electrical distributor trips once.	Malfunction has occurred	 ▶ Replace or reset the fuse in the electrical distributor. ▶ Reset the residual-current device in the electrical distributor. Result ✓ The device initialises again after switching on. Using the device does not trip any fuses or residual-current devices.
The fuse or residual- current device in the electrical distributor trips repeatedly when the device is used.	The device is defective	 Replace or reset the fuse or residual-current device in the electrical distributor. Disconnect the mains plug (if available). Contact customer service.
The product has an unknown technical defect.	Malfunction has occurred	 Trip the fuse or residual-current device in the electrical distributor. Disconnect the mains plug (if available). Contact customer service. Have the power supply tested by a skilled person.

Other functional errors

The following table will help you with troubleshooting if individual functions of the shower toilet have failed.



The shower toilet can be used as a normal toilet even in the event of a malfunction. The spray arm and dryer arm must be fully retracted. You start the toilet flush as usual by pressing the buttons on the cistern.



If the device is defective, switch it off using the power switch.

Description of problem	Cause	Fault clearance
Odour neutralisation is weak or ineffective.	Ceramic honeycomb filter dirty	 ▶ Replace the ceramic honeycomb filter. → See "Replacing the ceramic honeycomb filter", page 37.
The spray arm or dryer arm is not functioning correctly.	Malfunction has occurred	 ➤ Switch off the shower toilet at the power switch for 30 seconds. Result ✓ The device initialises again after switching on.
The cleaning effect of the shower has weakened.	Spray nozzles clogged or defective	➤ Clean or replace the spray nozzles. → See "Descaling the device", page 32.
When using the shower function, the shower toilet no longer reaches the usual temperature.	Shower toilet dirty	 Descale the device. → See "Descaling the device", page 32. Switch off the shower toilet at the power switch for 30 seconds. Result The device initialises again after switching on.

The remote control is without function

The following table will help you with troubleshooting if:

- · the remote control is not functioning,
- · the remote control is unable to control the shower toilet.



The remote control is inactive while the Geberit AquaClean app is in use.



Should the remote control fail to function, you can use the lateral control panel instead.



If the device is defective, switch it off using the power switch.

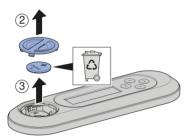
Description of problem	Cause	Fault clearance
The remote control display still remains unresponsive when buttons are pushed.	Pairing failed.	 ▶ Re-assign the remote control. → See "Re-assign remote control", page 45. Result ✓ The display shows [Pairing ok].
The remote control is unable to control the shower toilet. The remote control has been reassigned.	Batteries flat	 ▶ Replace battery (type CR2032). → See "Replacing the remote control battery", page 44.
	Pairing failed.	 ▶ Re-assign the remote control. → See "Re-assign remote control", page 45.
The battery has been replaced and the remote control has been reassigned. The remote control display still remains unresponsive when buttons are pushed.	Remote control defective	► Contact customer service.

Replacing the remote control battery

Prerequisite

- During the entire procedure, the remote control must be located in the reception range of the shower toilet.
- 1 Remove the used battery. Dispose of the used battery appropriately.





2 Insert a new CR2032 battery.







Re-assign remote control



The device can only be operated with a single, assigned remote control.



Press the <+> button on the remote control and the <top> button on the lateral control panel for approx. 30 seconds.





Result

- ✓ The [Pairing ok] confirmation appears on the display.
- ✓ The shower toilet can be controlled by remote control.

Sustainability

Geberit Group and sustainability

As the European market leader in the sanitary industry, Geberit stands for water saving, resource efficiency and sustainable building. The Group has proven for decades that long-term business success is compatible with environmentally friendly actions and social policies. A company management geared to sustainability helps to save costs while minimizing risks at the same time. Geberit aims to act as a role model and set standards for its customers, suppliers and other partners. This means creating water-saving and sustainable products, using safe, environmentally friendly and resource-efficient production practices, engaging in purchasing and logistics activities with high environmental and ethical standards, and offering excellent working conditions for more than 12 000 dedicated and highly qualified employees worldwide. One way in which the company is showing its awareness of social responsibility is by participating in water relief projects around the world.

Ecodesign – ecobalance

The basis for sustainable products is formed by a systematic innovation process in which product materials and functional principles are chosen that are as environmentally friendly as possible, risks are minimised and a high degree of resource efficiency is strived for. We can supply a detailed ecobalance for this product upon request.

Tips for reducing the ecological footprint

This product was developed with the utmost care, also with regard to the consumption of energy, water and resources (see also technical data). You can reduce the ecological footprint of the product by observing the following recommendations:

- · Switch off the device when you go on holiday.
- · Interrupt the spray functionality manually in order to save hot water.
- · Use small amounts of paper for drying.
- Switch off the heating function of the water heater when you do not need warm shower water.
- · Use environmentally friendly cleaning agents.
- Carry out regular maintenance on the device and handle it with care in order to extend the service life.
- Return defective devices to Geberit or a designated partner for appropriate disposal.

Disposal

Disposal of old electrical and electronic equipment



In accordance with Directive 2012/19/EU (WEEE - Waste Electrical and Electronic Equipment) manufacturers of electrical equipment are obliged to take back old equipment and to dispose of it appropriately. The symbol indicates that the product cannot be disposed of with non-recyclable waste. Old equipment should be returned directly to Geberit where it will be disposed of appropriately. Addresses to which equipment can be returned can be requested from the relevant Geberit sales company.

End user warranty

End user warranty

The following end user warranty is provided in addition to and does not affect your contractual partner's liability for defective products.

The Geberit company ("Geberit") responsible for the place of installation of the Geberit AquaClean product ("product") shall provide the end user with a warranty for the product identified by the serial number on the warranty card. The scope of this warranty is as follows:

- 1. Geberit guarantees that the product shall be free from material defects and manufacturing faults for a period of 3 years ("warranty period") calculated from the installation date at the end user's premises. Warranty scope:
 - a) Within the first 2 years of the warranty period, a customer service representative authorised by Geberit shall rectify any material defects or manufacturing faults free of charge by repairing or replacing the defective parts.
 - b) In the third year of the warranty period, Geberit shall supply replacements for defective parts free of charge to the customer service representative authorised by Geberit and contracted by the end user to repair the product.
- 2. The end user shall not be entitled to assert more extensive claims against Geberit on the basis of this warranty.
- 3. Claims can only be made under the warranty if:
 - a) The product has been installed and put into operation by an installation company or by customer service personnel authorised by Geberit.
 - b) No modifications have been made to the product; in particular, no parts have been removed, replaced or added.
 - c) The product defect has not been caused by improper installation or use, nor can it be attributed to inadequate care or maintenance.
 - d) Claims shall only be made during the third year of the warranty period if the end user has completed the enclosed warranty card in full and returned it to the Geberit company responsible for the place of installation within 90 working days of the installation date.
- 4. This warranty applies solely to places of installation in countries in which Geberit has its own sales company or is represented by a sales partner.
- 5. The warranty is exclusively subject to the substantive law of the country in which Geberit has its place of business. The United Nations Convention on Contracts for the International Sale of Goods is expressly excluded. The exclusive place of jurisdiction for all disputes arising from or in connection with this warranty is the location of Geberit's headquarters.

Register your device

Warranty registration

Extend the warranty period of your Geberit AquaClean for free. Register for this within 90 working days from the installation date.



In the third year of the warranty period, Geberit shall supply spare parts free of charge in the event of any material or manufacturing faults, provided the product has been installed and put into operation by an installation company.

By computer: http://www.geberit-aquaclean.com/registration

By post: Fill out the warranty card supplied and send it to us.

By smartphone or tablet:



Android:

Via the Geberit AquaClean app:





Technical data and conformity

Technical data

Nominal voltage	230 V AC
Mains frequency	50 Hz
Frequency range	2400–2483,5 MHz
Maximum output power	0 dBm
Power consumption	2000 W
Power consumption standby	≤ 0.5 W
Protection degree	IPX4
Protection class	1
Wireless technology	Bluetooth® Low Energy¹)
Mains connection	Mains connection via system plug with flexible three-wire sheathed cable
Spray time	30-50 s
Number of shower pressure settings, shower spray	5
Water temperature	34-40 °C
Operating temperature	5-40 °C
Flow pressure	0.5-10 bar
	50-1000 kPa
Minimum flow pressure	0.5 bar
	50 kPa
Calculated flow rate	0.03 l/s
Maximum load, WC seat	150 kg

The Bluetooth® brand and its logos are the property of Bluetooth SIG, Inc. and are under license by Geberit.

Simplified EU Declaration of Conformity

Hereby, Geberit International AG, declares that the radio equipment type AquaClean floor-standing WC is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address: https://doc.geberit.com/968881000.pdf

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