



Independent4Life
www.independent4life.co.uk

Independent 4 Life

Returns Form

PART 1

Please complete this section and enclose it in your parcel or package.

If your delivery was received from **DHL or DPD** please return to Bellamy House. If your order was not delivered by **DHL or DPD** or you are unsure who delivered your order. Please contact us and we will confirm the return address which will be for one of our approved suppliers.

ORDER NUMBER:

Name:

Telephone:

Email:

Address:

Postcode:

To return your goods, please follow the instructions below:

- Write your order number.
- Complete Parts 1 and 2 and indicate your reason for the return using the key below.
- Detach Part 1 and enclose it within your parcel. Part 2 is your receipt for your records. Repackage the goods into the original packaging, attach the address label in Part 3 to your parcel if:
 - Delivery was by "DHL or DPD".
 - Delivery by others, please contact us and we will confirm the correct returns address.

Quantity	Product Number	Return description	Reason Code*
2	4G40180HA	Unwanted (example of how to complete)	A

*PLEASE GIVE YOUR REASON(S) FOR RETURNING EACH ITEM, USING THE KEY:

- | | | |
|---------------------|--------------------|--|
| A. Unwanted | D. Not as expected | G. Faulty (not working from new) |
| B. Incorrect item | E. Damaged | H. Faulty (developed fault during use) |
| C. Arrived too late | F. Missing Parts | I. Other (Please specify) |

Signature:

Date:



PART 2

Please keep this part for your records and ensure that you obtain proof of postage from the your chosen shipping company.

Order Number:

Quantity	Product Number	Description

PART 3

Return label

Except in cases of damaged or faulty goods, any return postage and insurance costs incurred is non-refundable unless informed otherwise.

Goods are your responsibility until they reach us at "Bellamy House" or if instructed to an Approved Supplier for larger items such as a Shower Tray which we will confirm to you.

Please make sure you take out adequate insurance and package your goods securely to prevent any damage in shipping.

Returns Department
Independent 4 Life Limited
Bellamy House
Winton Road
Petersfield
Hampshire
GU32 3HA